Ultimate Guide: Creating Al Agents with Chattagent

Build intelligent AI agents that transform customer communication. This guide will walk you through creating powerful agents that handle bookings, support, and leads—all without coding.





Getting Started with Your Agent

Create Your Agent

Navigate to your dashboard and click "Create a new AI Agent" to begin.

Configure Settings

Name your agent and select an AI model (GPT-3.5, GPT-4, GPT-4 Turbo).

Set the Temperature

Choose between precise (0) or creative (1) responses for your agent.



Define Your Agent's Behavior

Example System Prompt

- You are a helpful assistant for [Company Name]
- Answer questions clearly and accurately
- Forward to human support when necessary

Personality Tips

- Define tone and voice
- Set boundaries clearly
- Include escalation rules

Best Practices

- Keep instructions specific
- Test with sample questions
- Refine based on actual conversations

Empower Your Agent with Knowledge

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Text Input 🛛 🕀

Directly type information your agent needs to know. Documents

Upload PDFs,

DOCXs, and

formats with

other file

valuable

content.

Websites

Connect URLs for the agent to crawl and extract information.



Q&A Pairs

Create specific question-answer pairs for common inquiries.



Capture Leads Automatically

Collect Information

Automatically gather names, emails, and phone numbers.

Qualify Prospects

Ask custom questions to identify high-value opportunities.

Store Data

Save information securely in your Chattagent dashboard.

Integrate with CRM

Send leads to your CRM via webhook or Zapier.

Advanced Agent Capabilities

Meeting Scheduling

Connect your calendar (Google, Outlook) to let your agent book appointments.

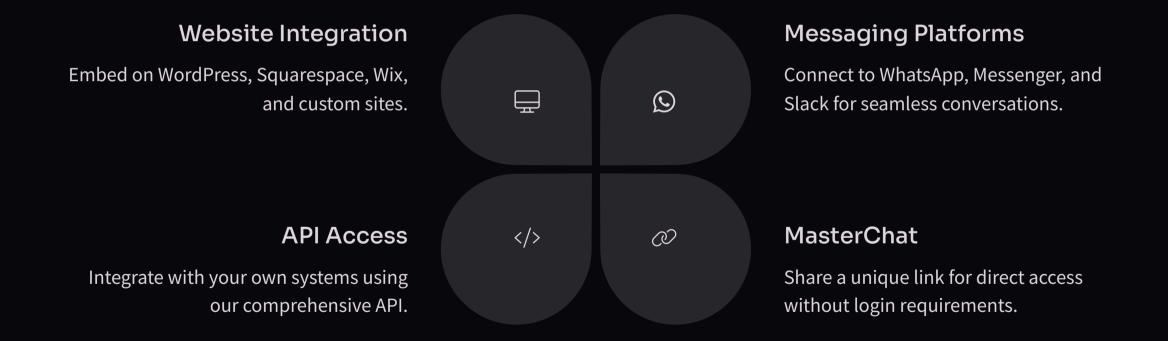
The agent checks availability and adds meetings directly to your calendar.

Custom Functions

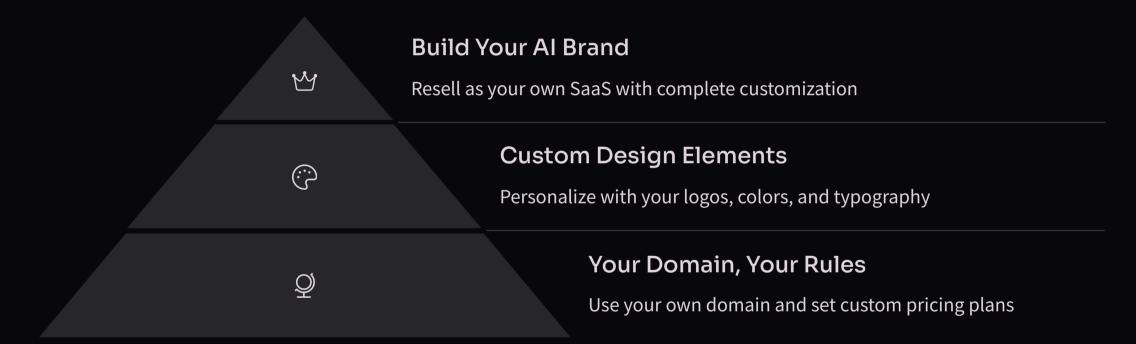
Enable your agent to call external APIs and access real-time data.

Examples include checking inventory, processing orders, or fetching weather.

Deploy Your Agent Everywhere



White Label and Make It Your Own



Transform Chattagent into your branded solution. Create a seamless experience for your clients while maintaining full control over features and pricing.